

# DOIT Enterprise Solutions

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# Presentation Overview

- Enterprise Platform Initiatives
  - Project Overview/Objectives, Cost Savings, Print Reduction Opportunities, benefits
    - Learning Management System
    - E-Licensing
    - Internet Filtering
    - RightFax
    - CA-Dispatch
    - Safeboot
    - Document Management

# Learning Management System

- Project Overview – Establishment of an enterprise E-learning platform to support Executive Branch agencies employee training requirements.
  - 11 Agencies 25,000 users
- Cost Savings Achieved –
  - \$2.1 Million DOC Yearly Overtime Savings (Off Shift Personnel)
  - \$800,000 Savings attributed to efficiencies of Web based employee training over classroom
  - Additional savings occurred with elimination of 4 agency owned systems
- Print Reduction Opportunities/Results –
  - It is estimated online functionality and reporting capabilities save 300,000 pages of print annually.
- Benefits
  - All common enterprise solutions discussed earlier
  - Sharing of developed training content with all agencies. (ex: Diversity Training)
- Opportunity for growth

# E-Licensing

- Project Overview/Objective – Established an enterprise E-licensing platform to support Executive Branch credentialing needs.
  - 5 Agencies
- Cost Savings Achieved –
  - \$500K DPH implementation
- Benefits
  - All common enterprise solutions discussed earlier
  - Knowledge transfer and lessons learned with DCP helped DPH achieve being up and running on the system in 5 months
- Opportunity for growth

# Internet Filtering

- Project Overview – Establish an enterprise internet filtering capability to address all Executive Branch agency requirements.
- Cost Savings Achieved – \$500K+ Yearly
  - 5 agencies with internet filtering solutions migrated to the enterprise solution saving on hardware, software and resources to support the environment.
- Print Reduction Opportunities/Results –
  - Presently, 62 agencies have the capability to generate scheduled or ad hoc employees access reports with e-mail distribution and online viewing capabilities.
- Benefits
  - All common enterprise solutions discussed earlier
- No opportunity for growth since all Executive Branch agencies are utilizing the system

# RightFax

- Project Overview – Established an enterprise facsimile platform capable of allowing employees to send and receive faxes directly from the desktop.
  - 22 Agencies with 842 Users
- Print Reduction Opportunities/Results –
  - 2007 470,000 Print Pages Saved
  - 2008 426,000 Print Pages Saved
  - 2009 325,000 Print Pages Saved
  - 2010 339,000 Print Pages Saved
- Benefits
  - All common enterprise solutions discussed earlier
- Opportunity for growth

# CA-Dispatch

- Project Overview/Objective – Establish an enterprise online print viewing and distribution capability for all mainframe reporting.
  - 40 agencies
- Cost Savings Achieved – Reduced mainframe printer capacity
- Print Reduction Opportunities/Results-
  - 840 Million print lines are available for viewing online
- Benefits
  - All common enterprise solutions discussed earlier
- No or limited opportunity for growth

# Safeboot

- Project Overview / Objective– Establish an enterprise mobile device encryption solution which meets federal encryption standards
- Cost Savings Achieved –
  - \$2.1 Million Initial Procurement
  - \$1.3 Million Maintenance
  - Millions in cost avoidance when a mobile device is lost related credit monitoring and notification services (\$197 per record lost, \$282 per HIPAA record)
- Benefits
  - All common enterprise solutions discussed earlier
  - Standard set of operational process and procedures allowed for 7,000 laptops to be encrypted in a 7 week period
- Print Reduction Opportunities/Results –
  - All reporting and queries produce online electronic results

# Document Management

- Project Overview/ Objective – This is a fairly new initiative to establish an Enterprise Document Management System.
- Cost Savings Achieved –
  - 5 agencies collaborated to establish the required funding to support this initiative
- Benefits
  - All common enterprise solutions discussed earlier
- Print Reduction Opportunities/Results - It is anticipated there will be significant print reduction opportunities associated with this solution when fully implemented.